

Shift Supervisor

Full Time

\$15.00 Hourly + \$5-7.80/hr in tips and a \$250 sign-on bonus*!

At Flying Elephants at PDX you get to whip up lattes and serve fresh, local foods from scratch. Who knew airport food could be so AMAZING?

The Shift Supervisor is mainly responsible for opening out the tills in the morning and making sure the store is ready for the day. They will also act as the manager on duty, should any concerns arise that require manager attention. We need a fun, happy person to help lead in delivering exceptional service to every single guest.

We need someone who is quick on their feet and quick with problem solving. You'll be leading by example on a team of 2-4 people per shift. An experienced food service professional who is looking to grow a career will be a great fit for this job!

Some general duties include:

- Great each customer and extend them a warm, sincere welcome
- Ring up customers, answer questions/ concerns, form relationships with regulars
- Make espresso drinks, press paninis, and other light food prep keep temp logs for our hot food and soups and help maintain safety of the store
- Present a positive personal and company image, friendly body language and a professional appearance
- Cleaning, dishwashing, stocking, merchandising

Some leadership duties include:

- Lead by example- be the standard for great service in the store.
- Balance all registers accurately; maintain a low level of overs and shorts on the register.
- Follow through with all cash opening/closing procedures.
- Train new Herd members on the register and other stations.
- Represent Elephants as acting Manager on Duty for all professional visits (OLCC, Health Department, and vendors) and customer interactions.
- Maintain excellent communication with your managers and teammates- send out those posi vibes!
- Monitor break schedules and comply with all FLSA labor laws

Ideal candidate will have:

- Flexibility- ability to be adaptable to rush orders, last minute changes, etc.

- Easy-going attitude- assist where needed, anticipating needs and jumping in to get a job done
- Excellent cash handling skills
- Management experience (a plus, but not required)

***The sign-on bonus will be paid out after 90 days of work.**

Requirements:

- Current Food Handler certification and OLCC certification (or ability to obtain within 30 days)
- Customer service experience
- High-school diploma or equivalent.
- Reliable transportation
- Must speak, read, write and understand English without assistance, in order to communicate with customers and co-workers.
- Must possess basic math skills and be consistently accurate in all transactions.
- Ability to pass an extensive TSA background check
- Ability to stand for several hours, bend, twist, stoop, lift up to 30 lbs. without assistance (with reasonable accommodation)

Your Mission is our Mission

A certified B Corporation, Elephants Delicatessen is passionate about great local foods from scratch and our social mission: community involvement, employee well-being, and environmental protection.

Our people are the most valuable asset we have. The collective sum of the individual differences, life experiences, knowledge, inventiveness, innovation, self-expression, unique capabilities and talent that our employees invest in their work represents a significant part of not only our culture, but our reputation and company's achievement as well.

We provide a competitive wage and benefit package for our employees, which includes:

- Paid vacation and sick time
- Kaiser Medical coverage, with alternative care as a bonus (acupuncture, chiropractic, massage therapy, etc.)
- Dental, FSA, and 401k
- Employee Assistance Program
- Discounts on our yummy, made-from-scratch food
- A fun, energetic environment
- Chance to win employee raffles
- Discounts at selected B Corporations
- Cell phone discounts with Verizon and Sprint
- Discount at Sketchers.com and Shoes for Crews
- Counseling services
- Training and support
- Opportunities for advancement
- The opportunity to make a difference: We value every employee's contributions and ideas